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Attorney Docket No. Old: GEM-30834
New: GEMS8081.022

Patent

#15

T.D.

03/05/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Kennedy, Ronald G.
Serial No. : 09/474,418
Filed : December 29, 1999
For : System and Method For Remote Servicing of In-Field Product
Group Art No. : 2143
Examiner : Vaughn, W.

CERTIFICATION UNDER 37 CFR 1.8(a) and 1.10

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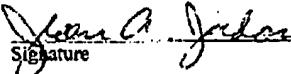
37 CFR 1.8(a) 37 CFR 1.10

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RESPONSE TO 12-05-03 OFFICE ACTION

Dear Sir:

Responsive to the Office Action mailed December 5, 2003, please consider the following: